

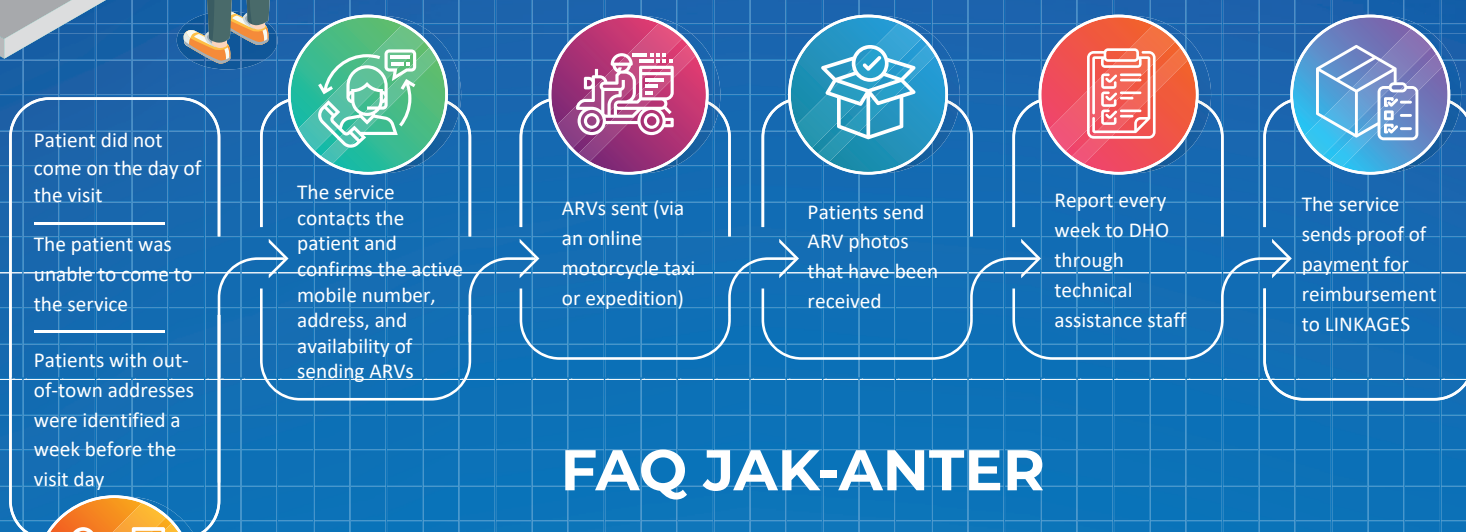


Flowchart



Jak-Anter

Antar Obat, Tak Perlu Muter



FAQ JAK-ANTER

- Can shipping send via expedition?**
 Delivery can be via an online motorcycle taxi or expedition (ex: Tiki / JNE / etc.) in accordance with the cost ceiling. Please note that delivery via expedition can be received a few days later. Therefore, please send 5-7 days before the ARVs of the patient run out.
- What is the cost of drug delivery that can be reimbursed LINKAGES?**
 LINKAGES will reimburse the shipping fee of 50 thousand rupiahs per delivery. If the delivery fee (and registration fee, if any) exceeds the cost ceiling, please discuss with the patient for cost-sharing costs.
- Can administration fees for patient registration be reimbursed?**
 For services with registration administration fees, can do reimbursement by including receipt of proof of payment during reimbursement.
- How do I reimburse to LINKAGES?**
 The service sends a receipt / proof of payment (screenshot) of shipping and administration costs to Jefri via Jtamba@fhi360.org email with the subject of [Reimburse JAK-ANTER] [Name of Service] and confirmation to 085691972122. LINKAGES cannot make payment if receipt / proof of payment incomplete.
- How do you ship ARVs?**
 The ARV packaging procedure can be seen in a separate poster.
- How does the service identify patients who did not come for their appointment?**
 Missed appointment patients can be identified by using the search menu on ARK 6.0