# DDD 101: Community pharmacy ART distribution models

Decentralized Drug Distribution (DDD) Learning Collaborative

July 30, 2020











#### Learning Collaborative Agenda (7-8:30 am EST)

 Why Decentralized Distribution of Antiretroviral Therapy in the Private Sector?

Mr. James Batuka, FHI 360, Nairobi Kenya

IDI/KCCA Community Pharmacy Refill Program – An urban model for ART access

Dr. Martin Ssuuna, Infectious Diseases Institute, Kampala Uganda

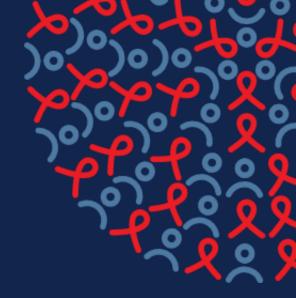
 Leveraging Private Pharmacists to Expand Art Distribution Towards Sustainability

Dr. Peter Agada, Howard University – SIDHAS, Abuja Nigeria

- DSD Community Pharmacy Dispensation model
   Dr. Mwanza Wa Mwanza, Center for Infectious Disease Research in Zambia (CIDRZ), Lusaka Zambia
- Supporting Private Pharmacies to Provide Community Based Antiretroviral Therapy

Dr. Bola Obembe, Institute of Human Virology Nigeria (IHVN), Abuja Nigeria

# Why Decentralized Distribution of Antiretroviral Therapy in the Private Sector?





FHI 360, Kenya





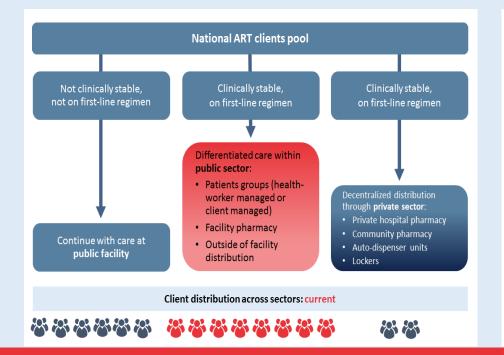


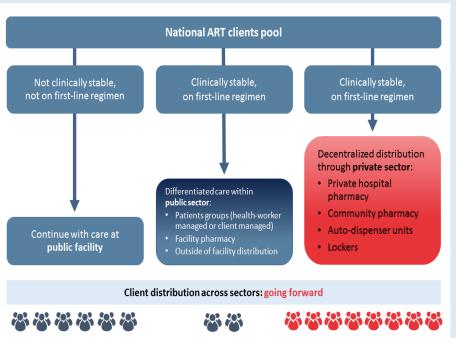
#### Introduction

- High HIV burden and growing cohort of stable patients on ART
- Test-and-start puts a strain on already weak health systems
- Limited human resources for health, and some overcrowded public hospitals
- HIV services are mainly provided by public health facilities and NGOs with limited private-sector participation
- Long distances to health facilities and long waiting times often lead to missed appointments and suboptimal retention
- Over-reliance on donor funding for ART services (PEPFAR and Global Fund)

#### Vision for the future

- Stable patients devolved into the community
- Refill process for ART made client-centered
- Sustainability achieved when more patients can access ARV drugs from the private health sector
- More public-private partnerships





# Why private sector ART distribution models?

- Overburdened public sector facilities within weak health systems
- Private sector has untapped potential and can address unmet patient demands
  - Convenience, confidentiality, and quality
  - Provide greater choice
- Free up public sector resources and capacity to take care of patients most in need
- Growing number of patients with ability and willingness to pay
- COVID-19 pandemic

# Existing private sector ART distribution models

#### Private Clinic

- Trained clinicians provide comprehensive care
- Well-established
- Often enjoy support from donor/government
- Clients may contribute, reducing costs to government
- Can manage both stable and non-stable clients

#### Private Pharmacy

- Patients pick drugs from an approved pharmacy
- · Widely available
- Flexible pick up points and hours
- May include home delivery
- Can be linked to public or private clinics
- Low set up and maintenance cost
- Clients may pay for services
- Allows for pharmacovigilance

# Automated models

- Patients pick drugs from lockers or machines
- Flexible locations and hours
- Requires good "last mile management"
- Can be combined with other chronic diseases medicines
- Requires reverse logistics in case patients do not show up
- Automated models require good infrastructure and may be costly

#### Benefits:

- Economic: Potential cost savings for funders (Govt/donors) and patients (e.g. reduced transportation and opportunity costs)
- Social: Reduced stigma
- Epidemiologic: Reduced LTFU, improved adherence, viral load suppression

# **EpiC-supported introduction of decentralized distribution models**

(iv) Outsourced viral

load testing

Introducing DD models

Existing DD models

#### Cote d'Ivoire

- (i) Expanding community delivery (PODI, DIC)
- (ii) Private pharmacy

#### Liberia

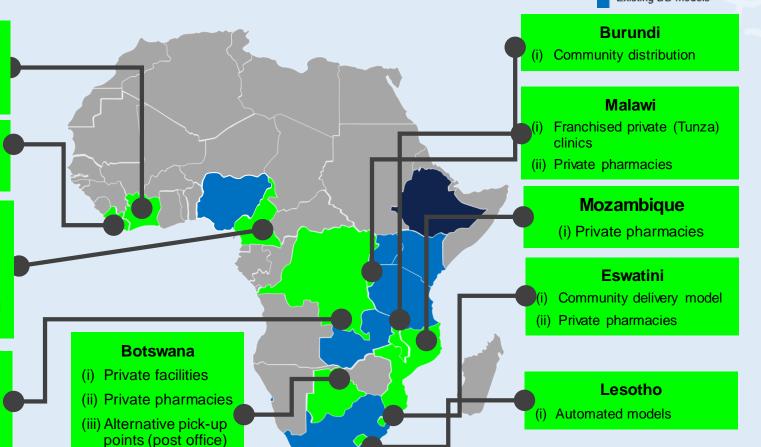
(i) Feasibility of different models

#### Cameroon

- (i) Community distribution
- (ii) Private pharmacies
- (iii) Private clinics
- (iv) Feasibility of automated models

#### **DRC**

- (i) Expanding community delivery (PODI, DIC)
- (ii) Private pharmacies
- (iii) Home delivery
- (iv) Feasibility of automated models



#### References

- 1. Decentralized Distribution of Antiretroviral Therapy through the Private Sector <a href="https://www.fhi360.org/sites/default/files/media/documents/epic-project-strategic-guide-scale-up.pdf">https://www.fhi360.org/sites/default/files/media/documents/epic-project-strategic-guide-scale-up.pdf</a>
- 2. Modifying Models for Decentralized Distribution of ART through the Private Sector to Address Disruptions Related to COVID-19. <a href="https://www.fhi360.org/sites/default/files/media/documents/epic-art-ddd-covid-19.pdf">https://www.fhi360.org/sites/default/files/media/documents/epic-art-ddd-covid-19.pdf</a>

# IDI/KCCA Community Pharmacy Refill Program – An urban model for ART access

Dr Martin Ssuuna



#### **Infectious Diseases Institute**

College of Health Sciences, Makerere University, Uganda Investing In The Future – Impacting Real Lives



#### Presentation Outline

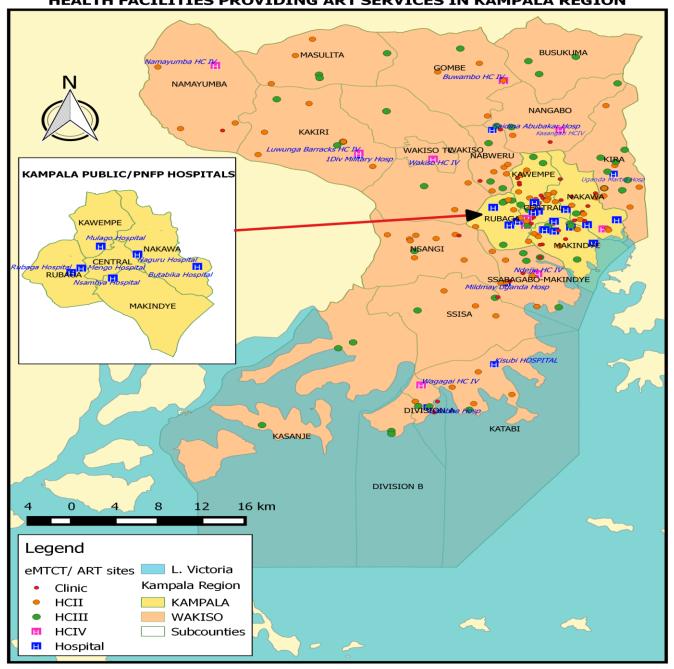
Background HIV services

IDI-KCCA community pharmacy ART refill program

Future of the refill program

Acknowledgements

#### **HEALTH FACILITIES PROVIDING ART SERVICES IN KAMPALA REGION**

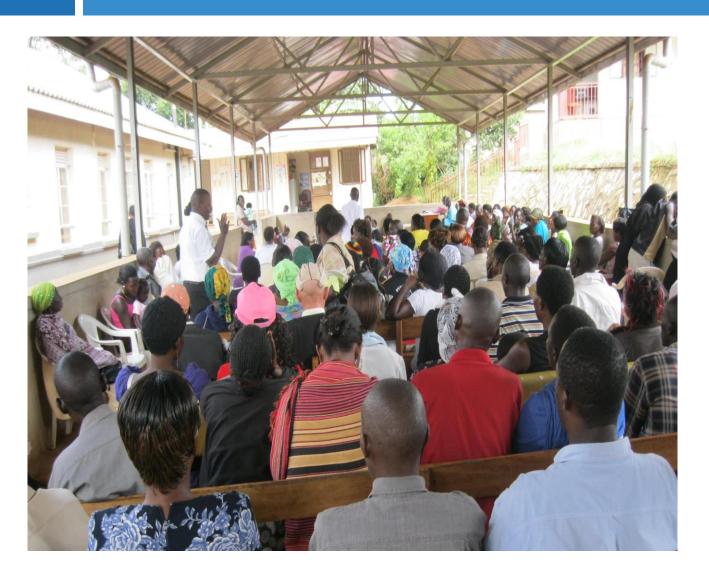


### Background Kampala region

- Daily population movements – large day time population
- Economic hub transitory migrants

 Urban poor - informal settlements; informal employment

### About Kampala region HIV services



215,427 active in HIV care

 PNFP & PFP facilities - fees for service, staff turnover

 Public facilities - waiting time, over crowding, staffing

Retention & adherence

### Kampala HIV services – mid level public sector HFs

PLHIV active on ART Apr – Jun 2020	
Facility	Total
Kiswa HC	6014
Kisenyi HC	11765
Kitebi HC	7152
Kawaala HC	9127
Total	34058

 KCCA and IDI with funding from PEPFAR – CDC

 4 out of 6 with very high volumes (90% stable)

>200 new clients in care per week

# IDI-KCCA community pharmacy ART refill program

A community-based differentiated ART care model

Selected private community pharmacies within Kampala – flexible visits

• In line with current MoH strategic direction to differentiate models of ART delivery in order to improve treatment adherence and promote retention in HIV care.

# Permission and approvals



#### The Council Of The Pharmaceutical

#### Society Of Uganda

1000/PSU/2016

Our Ref:

Your Ref:

Date:

22<sup>nd</sup> July 2016

THE HEAD - OUTREACH PROGRAMS, INFECTIOUS DISEASES INSTITUTE MAKERERE UNIVERSITY COLLEGE OF HEALTH P.O BOX 22418. KAMPALA, UGANDA.

Dear Sir,

REF: ACCEPTANCE TO YOUR PROPOSAL.

Telephone: General Lines: 341374/231563/9 Permanent Secretary's Office: 256-041-340872. Fax: 255-041-231584

P.O. Box 3774, Kampala - Uganda

Website:www..psu.or.ug

IN ANY CORRESPONDENCE ON THIS SUBJECT PLEASE QUOTE No. ADM. 140/291/01

August 15, 2016

The Director Public Health and Environment Kampala Capital City Authority

Dear Sir,

ENGAGING PRIVATE COMMUNITY PHARMACIES IN KAMPALA AS DRUG REFILL POINTS FOR THE STABLE CLIENTS ON ANTIRETROVIRAL THERAPY

THE REPUBLIC OF UGANDA



#### DIRECTOR PUBLIC HEALTH AND **ENVIRONMENT**

Ref: DPHE/KCCA/609/01

30<sup>th</sup> August, 2016

The Head - Outreach Programs Infectious Diseases Institute P.O. Box 22418 KAMPALA

DIFFERENTIATED MODELS OF **ENGAGING PRIVATE COMMUNITY PHARMACIES** WITHIN KAMPALA AS DRUG REFILL POINTS FOR THE STABLE CLIENTS ON ART

# Who qualifies for the program?



- Adult (>20yrs) on ART
- Adherence > 95%; suppressed VL

On standard first line ARVs

- No active major Ols
- At least 2 active phone contacts

### Roles of the Nurse - dispenser

Patient health education; assess clients for danger signs;
 referral if necessary

Dispense ARVs, Dapsone & Cotrimoxazole, INH

Immediate follow up of clients who miss appointments

 Data management including inventory management for all medicines and reporting on program activities

### Qualities of the community pharmacies



A nurse-dispenser attending to a PLHIV due for refill at a community pharmacy

 Licensed by NDA; availability of a certificate of practice by PSU

 Availability of a competent supervising pharmacist

Availability of drug storage facilities

Space, access, security

### Roles of Key stakeholders

#### IDI

- ❖ HR Nurse dispensers
- ❖ TA for key staff
- Transport medicines
- Lockable drug storage cabins and furniture
- Client tracking systems
- Tools for inventory management and client care
- Branded drug packaging material
- Support supervision and reporting

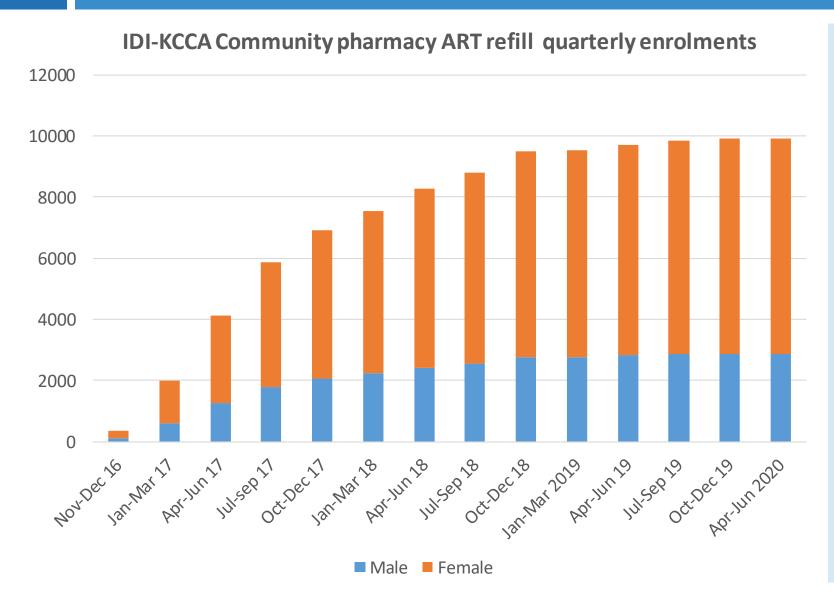
#### **Facility**

- Sensitize, assess and enrol eligible clients onto the program
- Logistics support through the national systems
- Attend to the clients on CPRP twice a year
- Attend to the emergency clinical needs of the clients
- Provide regular feedback

#### **Pharmacy**

- Ensure up-to-date
   occupational and
   operational
   licensure of the
   pharmacy
- Provide working room/space for one dispenser & storage
- Meet utility costs
- Provide feedback about the program

# Progress so far



Total No = 9926 (99% virally suppressed)

- 98% keep appointments
- Waiting time (<10 min)</p>

 Client feedback (swift, flexible services)

#### The future of the CPRP

 Integrate technology – ART access APP linked to facility EMR for real time data management and reporting

 Layer other health interventions — TPT, HIVST, PrEP, PEP, NCDs, FP

- Program modifications for sustainability
  - Accreditation of pharmacies to receive ART
  - !Insurance landscape

# Acknowledgements

- PEPFAR
- CDC
- KCCA
- MoH
- Participating Pharmacies
- PLHIV "Friends"

# Thank you

For further questions or comments, please contact: office@idi.co.ug | <a href="http://idi.mak.ac.ug">http://idi.mak.ac.ug</a>

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#### **Infectious Diseases Institute**

College of Health Sciences, Makerere University, Uganda Investing In The Future – Impacting Real Lives



# LEVERAGING PRIVATE PHARMACISTS TO EXPAND ART DISTRIBUTION TOWARDS SUSTAINABILITY

Dr. Peter Agada, Howard University-SIDHAS





# Outline



# Approach



Impact

consent Form.pdf

This Pharmacy Adherence Assessment Form.pdf

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Inty Pharmacy Appointment & Tracking Dairy, pdf

Inty Pharmacy Appointment & Tracking Dairy, pdf

Inty Pharmacy Patient Status Register.pdf

Intuity Pharmacy Patient Status Register.pdf

Inty Pharmacy Patient Status Register.pdf

Inty Determination & Devolvement Form.pdf

Int Scill Clients' Devolvement Monthly Summary Form.pdf

Facility Clients' Devolvement Monthly Summary Form.pdf

Facility Clients' Devolvement Monthly Summary Form.pdf

Facility Clients' Devolvement Monthly Summary Form.pdf

Register.pdf

& Subsequent Encounter Form.pdf

& Subsequent Encounter Form.pdf

LCARE CASE NOTE.pdf

# Challenges



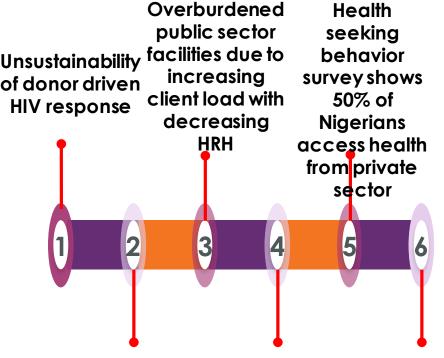








# Rationale for Private Sector Pharmacy participation in HIV/AIDS programming in SIDHAS



Declining donor funding

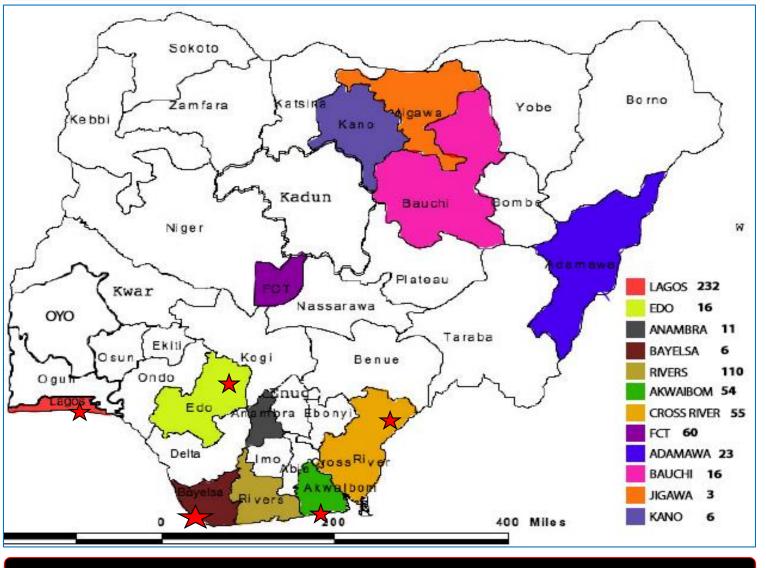
Decreasing client satisfaction due to increasing waiting time and loss of income

Need for Public-Private Partnership in national HIV/AIDS response





#### **Historical Spread of CPARP Sites 2016-2020**



: Nigerian states where CPARP is currently implemented by Howard University







#### **IMPLEMENTATION APPROACH**

#### PRE-IMPLEMENTATION

Stakeholder Engagement & Orientation

Mapping, Baseline Assessment and Selection of participating CPs & Health Facilities

**Training & Orientation** 

Business Case Development



#### **HEALTH FACILITY**

Ongoing Technical Assistance

Semiannual return visits by clients to hub facilities for clinical & laboratory review

Visits on 'as needed' basis for management of OIs and severe to life-threatening ADRs



#### **COMMUNITY PHARMACY**

Ongoing Technical Assistance

Medication Adherence Counseling & Dispensing Services

Chronic Care Screening,
Intervention & Documentation

Report Generation and Submission



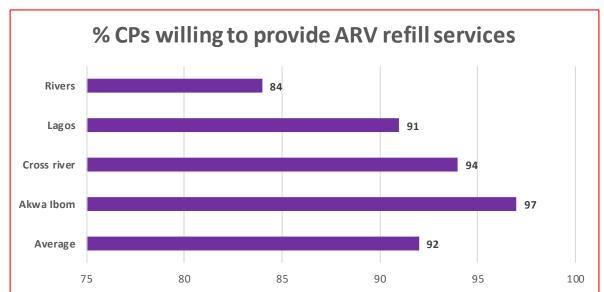


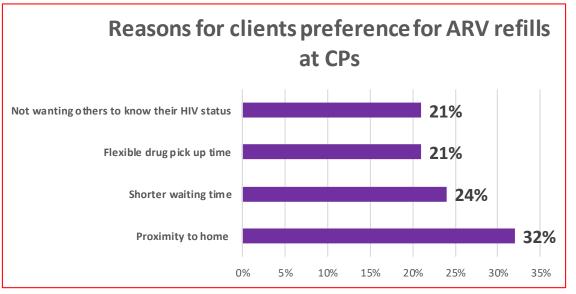






# Perspectives of ART Clients, Facility Staff and Community Pharmacists on Provision of ARV Refill in Community Pharmacies





- Total of 701 clients on ART, 169 multidisciplinary health facility personnel and 150 community pharmacists were surveyed across four states (Akwa Ibom, Cross River, Lagos and Rivers).
- Approximately 37% of the surveyed patients were willing to pick up ARV refills from a community pharmacy with 29% willing to pay an administrative fee for the service.
- Over 50% of facility staff were willing to support the devolvement of stable ART patients to community pharmacies
- The most common reasons for supporting devolvement of stable ART clients to community pharmacies included excessive workload for HRH (21%) and long client waiting times (21%).

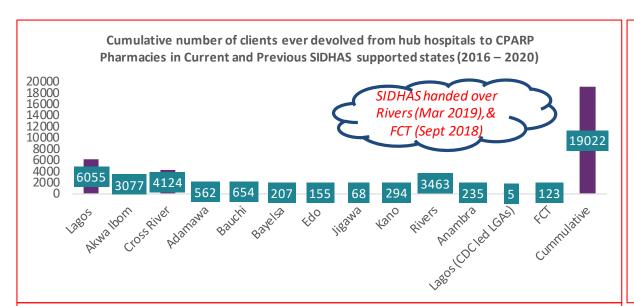


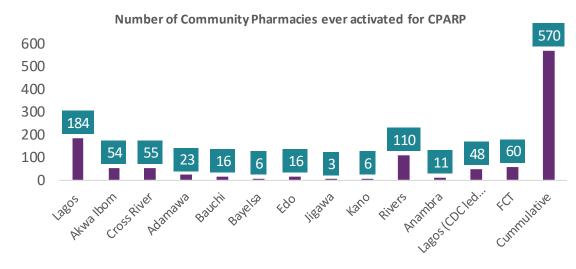


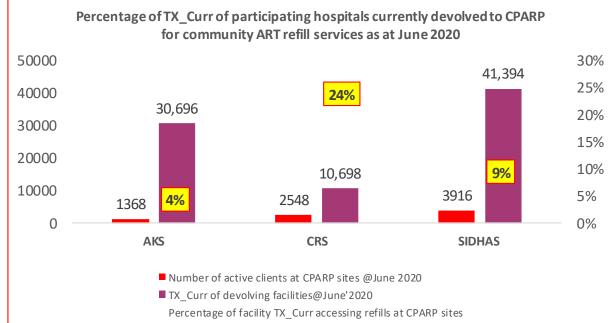


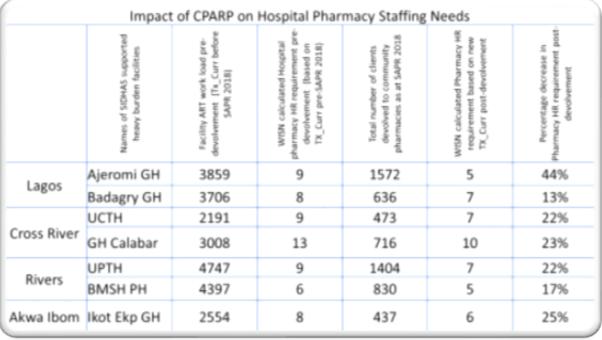














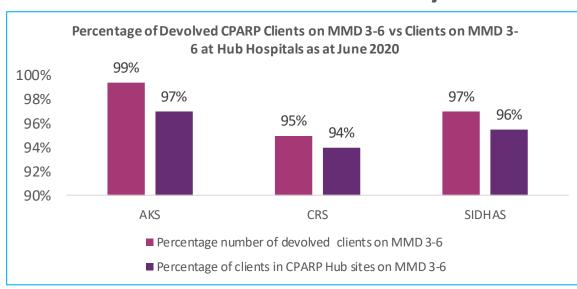


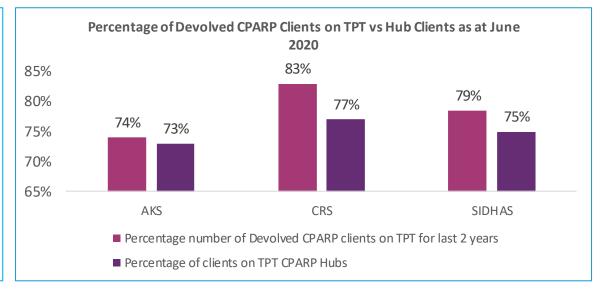


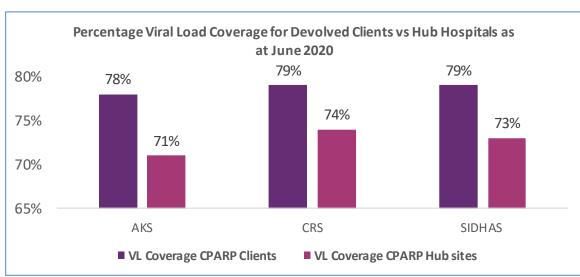


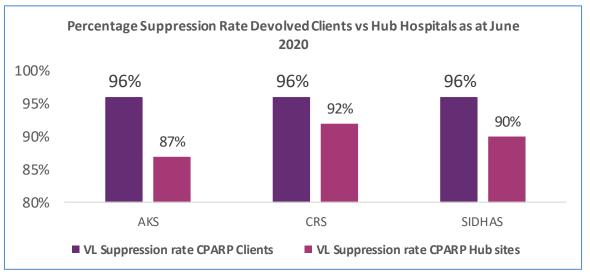


# Quality of Care indices for clients refilling at CPARP sites compare favorably with clients at the hub facilities



















#### Impact of CPARP on community pharmacy retooling to provide enhanced service quality

#### **COPA Assessment Domains**





COPA 1



(COPA 1 criteria plus):

- General
- Setting of the pharmacy
- Professional development
- · Drug Schedules
- Medication Review
- Standards of Practice



- · Health promotion activities
- Diagnostics
- · Pharmacotherapy Monitoring
- Research and development
- · Audit/Finance Systems

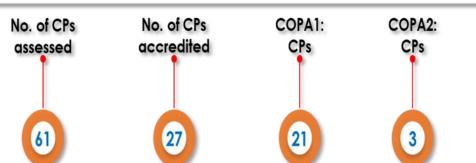


COPA 3

(COPA 1 & 2 criteria plus):

- Domiciliary services
- · On-line services
- · Pre-registration training
- Compounding
- · Para-pharmaceuticals
- · Customer perceptions (external audit)

COPA3:







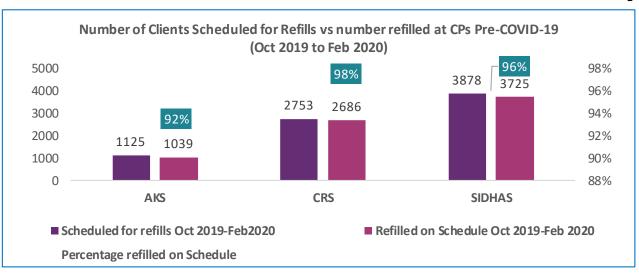


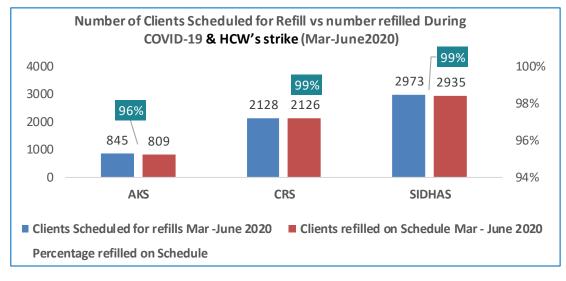






#### Client refill at CPs unaffected by COVID-19 & HCW's Strike





#### Feedback from participants and beneficiaries

# CLIENTS

- 'I am really enjoying going to the Pharmacy to pick up my drugs. I don't have to wake up early to go and queue up before collecting my drugs'
- 'I like the program of community pharmacy. It has more privacy. It saves time. I want to continue. Thank you.'
- 'They are very cordial at the community pharmacy'
- 'There is no congestion'

HOSPITAL

 Client load has been reduced from an average of 60 per day to about 30-35 per day so we have more time for engagement with the clients especially the unstable ones to improve outcomes'

# PHARMACISTS

ART COORDINATORS

- 'It has been financially rewarding'
- 'The trainings by Howard on Pharmaceutical Care has improved quality of service'
- 'My practice has graduated from mere dispensing to providing quality pharmaceutical care to clients'
- With stable clients being devolved, the client load has reduced, giving us more time for quality interactions with the clients at all the service delivery points'
- 'Reduced waiting times for clients in the clinic.'
- · 'The clinics also run more smoothly'

#### **Challenges**



Intervention is currently limited only to stable patients able & willing to pay.



Lack of Insurance Coverage is a barrier to access for indigent clients interested in the program



CPs yet to be linked to national supply chain for sustainability



Documentation burden at the CPs

















# THANKYOU THE SCIENCE OF IMPROVING LIVES





# DSD Community Pharmacy Dispensation model

Dr Mwanza Wa Mwanza

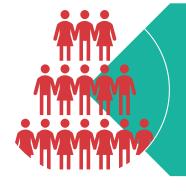
CIDRZ: Clinical Care Department



# Presentation Layout

- Background and Objectives
- Model description and selection criteria
- implementation strategies
- 4 Results
- Challenges and lesson learnt





Zambia has a projected population of about **18 million** people and over **1 million** of these are on antiretroviral therapy (ART).

### Background



People living with HIV (PLHIV) face barriers related to transportation costs, time away from work, competing life priorities, and long wait times in congested ART clinics.



In response to these barriers, in 2015, WHO recommended providing high-quality, client-centered HIV care using differentiated service delivery (DSD) approaches that adapt HIV services in ways that better meet the needs of PLHIV



### Background



We developed a DSD model, the Community Pharmacy
Dispensation (CPD) model,
which we implemented within a large PEPFAR-funded HIV
prevention, treatment, and care program in Lusaka, Zambia and describe the model and early results herein



## Objectives

Improve client experience and satisfaction

Improve service uptake for clients with competing priority schedules

Improve retention

Decongest Health Facilities



# Model Description



• CPD model was implemented in catchment areas of 3 urban, high-volume (>4,500 patients in care)

ART clinics beginning in August 2018.



 CPD enables community retail pharmacies to be used as ART collection points for patients struggling with ART refill collection from health facilities during normal operating hours.

### iii iiiii iiiiii

• Stable in-care patients
(defined as HIVpositive, on ART >6
months, not acutely
ill, CD4 >= 200/µl and
viral load<1,000
copies/ml) were
eligible for CPD as long
as they meet point 2
condition



- Clients were assigned a neighboring retail pharmacy for Drug collection
- CPD visits alternated with visits at the main facility clinical follow-up.



 We used client satisfaction and retention to assess CPD model uptake.



# Pharmacy Selection Criteria



Community Pharmacy must be fully registered with the Zambia medicine regulatory authority(ZAMRA)



Community Pharmacy managed by a Registered Pharmacist with Health Profession council(HPCZ)



Retail Pharmacy that has been operating for over two years



Operating hours beyond 17 hours and during weekends.



Must be ready to sign an MOU with CIDRZ and adhere to regulations and requirements stipulated in the MOU.



After each dispensation must accurately complete the Daily Activity Register (DAR) and weekly submit short visit forms and DAR with the MOH pharmacy personnel.



Must be ready to provide other ART services including PrEP drug pick-ups, Rapid HIV test services and TB prophylaxis etc



# Implementati on strategies





# Implementati on strategies



Weekly update of Smart Care and eLMIS.



Labs and 6 monthly clinical visits done at main facility



Monitoring and Evaluation activities.



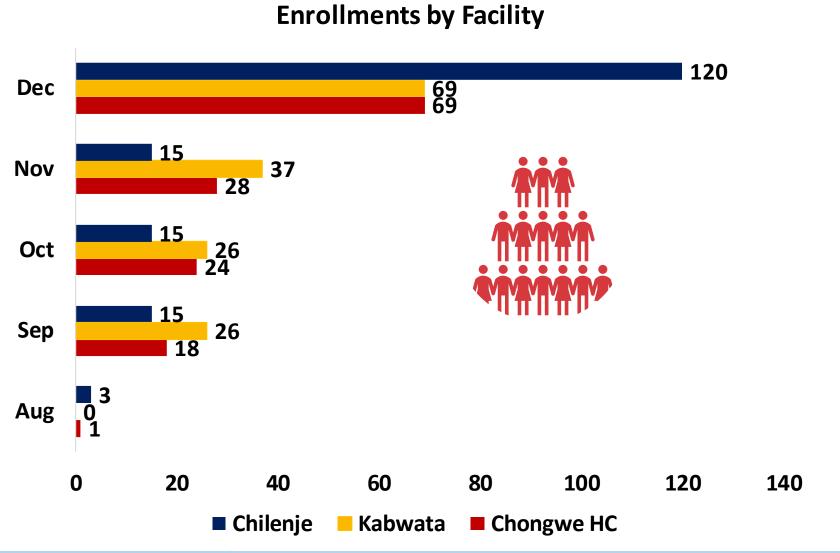
Monthly supervisory visits and routine drug audits to participating Community Pharmacies for the purpose of accountability and reporting..



CIDRZ provided a monthly incentive of K1000 to each participating retail Pharmacy. Disbursement and retirement of funds was through a designed acquittal form.

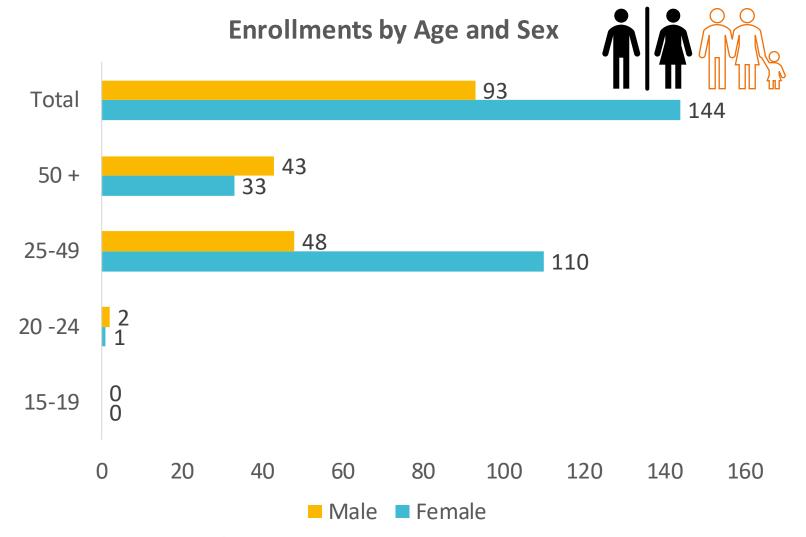


### Results (1)





## Results (2)





## Challenges

Change in guidelines from 3 month to 6 MMDs affected the scale up

Data reconciliation: Synchronizing dispensation with smart care

No central Dispensation unit: Only clients from one facility could access service in this model

How to keep the community pharmacies motivation



# **Lessons learnt**

#### **ADAPTATION**

• The model is suitable for 12 months clinical follow ups and 6MMD

#### **RETENTION**

• 100% drug pick-up (retention) vs 75% overall retention at 3/12

#### **FEEDBACK ON MODEL**

- Positive feedback from facility staff and retail pharmacies.
- The CPD model was acceptable to ART-treated PLHIV, particularly adult females, with increasing enrollments across facilities with time.

#### **NEXT STEPS**

• To improve enrollment and maximize the public health benefits of this model, stakeholder engagement and integration with facility-based clinical services are needed.



Thank you







# Supporting Private Pharmacies to Provide Community Based Antiretroviral Therapy

Institute of Human Virology Nigeria (IHVN)
Presenter: Bola Obembe
30<sup>th</sup> July 2020

### **IHVN Supported States**





State	Prevalence %	Total Treatment Current Per State
FCT	1.6	43,843
Nasarawa	2.0	44,207
Rivers	3.8	66,000
Katsina	0.3	8,018

[1] Nigeria HIV/AIDS Indicator and Impact Survey

https://nigeriahealthwatch.com/nigerias-race-to-the-2020-goal-of-90-90-an-ambitious-target-to-end-aids/#.XMruxth7nlU

The Community ART Model runs in FCT, Nasarawa, Rivers and Katsina



# The intervention to address the challenge:

Community Pharmacy ART Model "An out-of-hospital differentiated ART Delivery Model"

## The Model is Addressing Overcrowding, Poor Quality of Care and Stigma





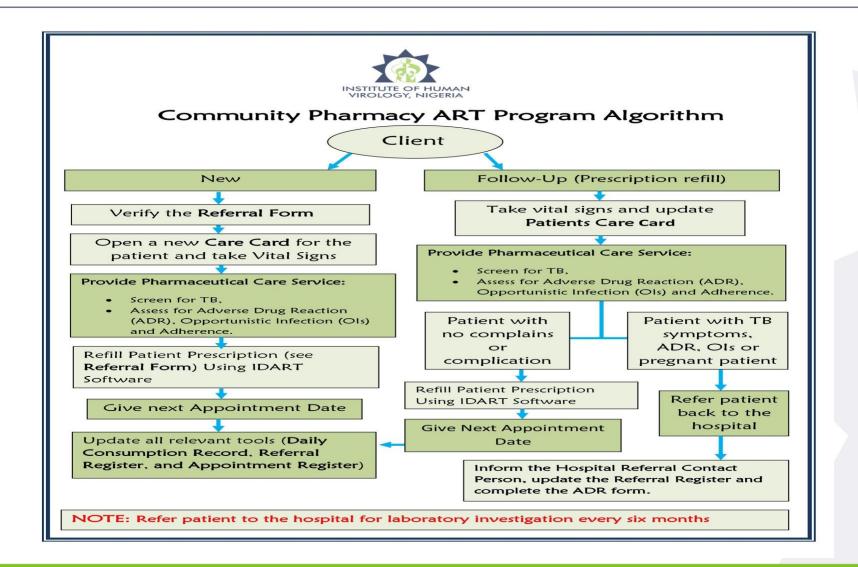






### The Community Pharmacy ART Model Approach

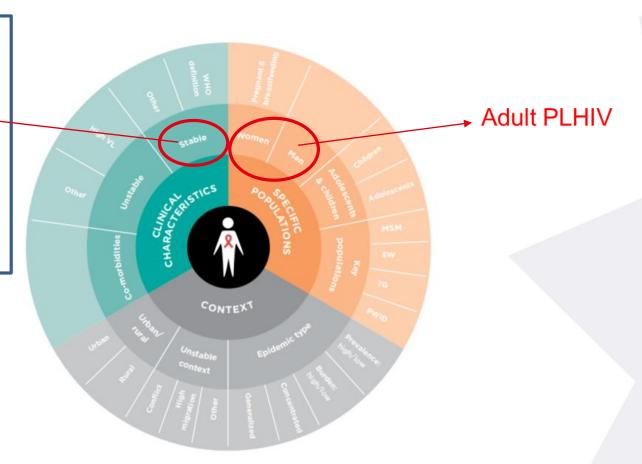








First-line regimen
Clinically stable
Client with viral
suppression (<1000
copies/ml) or clients
with good adherence
profile (≥ 95%) and
manageable adverse
drug reactions)



### **Approach: The Building Blocks of the Model**



	ART refills	Clinical consultation	Psychosocial support
<b>WHEN</b>	3 months	6-12 months	3 months
<b>№</b> WHERE	Registered community pharmacies	Health facility	Community pharmacies
& WHO	Community Pharmacist	Clinician	Community Pharmacist
<b>■</b> WHAT	ART refill	Patients are reviewed for improvement in clinical outcomes	Counselling to address stigma and other barriers to adherence

### **Community Pharmacy ART Model Outcomes**





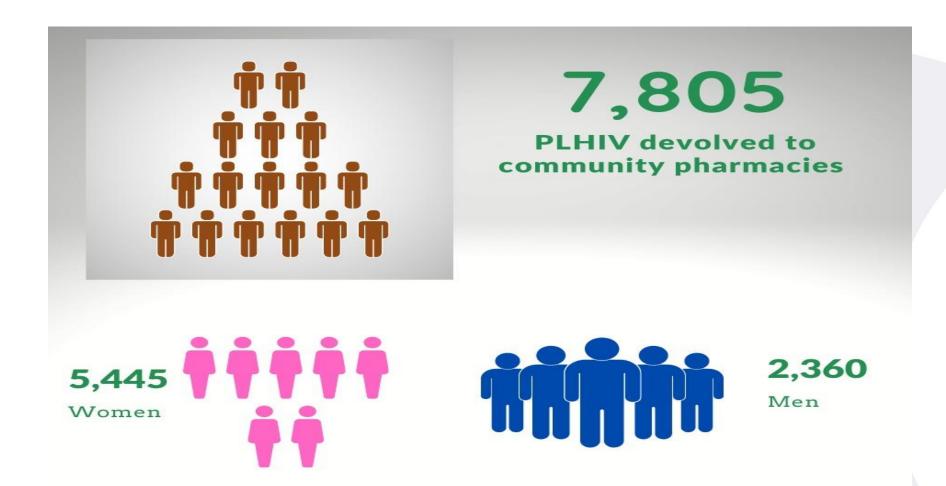
101 Community Pharmacies Involved

35
Public Health
Hospitals
Involved



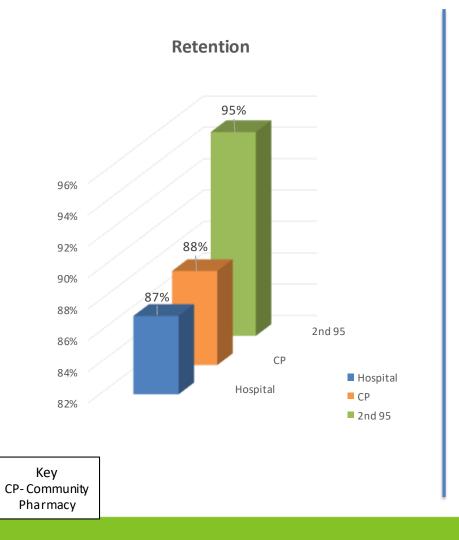
### **Community Pharmacy ART Model Outcomes**

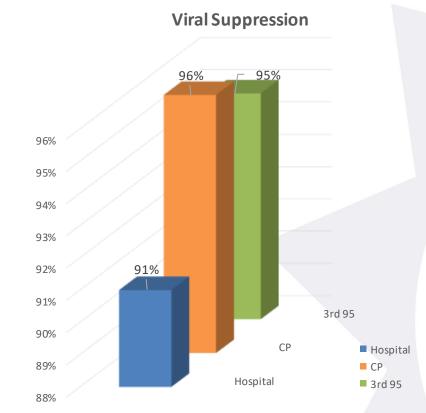




### Treatment Outcomes in Community Pharmacy vs Hospital







### Impact of the model on patients and healthcare workers



"I prefer here (community pharmacy) because I know many people in that hospital. If they know that you have HIV, they will insult you because of the sickness. The way our aunty (the pharmacist) handles us is good. She puts her mind to ask you questions. She is not angry."

- Client

"I can come in the evening and at any time. She (the pharmacist) normally does not waste my time... In the hospital, we stay till at times two o'clock, at times three o'clock."

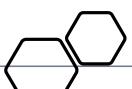
- Client

"It forms a family quorum between you and the patient. When they come they open up easily to you and they have to talk unlike in the crowded hospitals, So the availability of time, good pharmaceutical care is sure. Most of the patients that came testify to this, that the program is an excellent one and they love it and their haven't been any complaints from them."

- Healthcare worker

Blessing U ¹, Bolajoko Jatau ¹, Yohanna Avong ¹, Dennis Mord ¹, Charles Mensah ¹, Patrick Dakum¹(2018). Patient satisfaction with Community Pharmacy Antiretroviral Therapy: Qualitative Interview of key informants. Presented at the Nigerian Implementation Science Alliance

https://voutu.be/SMMRMdS1-2Y



### **Success of the Community Pharmacy ART Model**

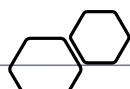




Supply chain was not broken; this ensured constant availability of medications.



Program evaluation using the key performance indicators



### Success of the Community Pharmacy ART Model

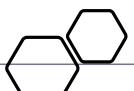


High impact on the patients

Good outcomes for patients

PATIENTS
PREFERRED THE
MODEL OVER THE
HOSPITAL-BASED
APPROACH

Avong YA et al, 2018. Integrating Community Pharmacy into Community Based Anti-retroviral Therapy Program: A Pilot Implementation in Abuja, Nigeria



### The Challenges to address





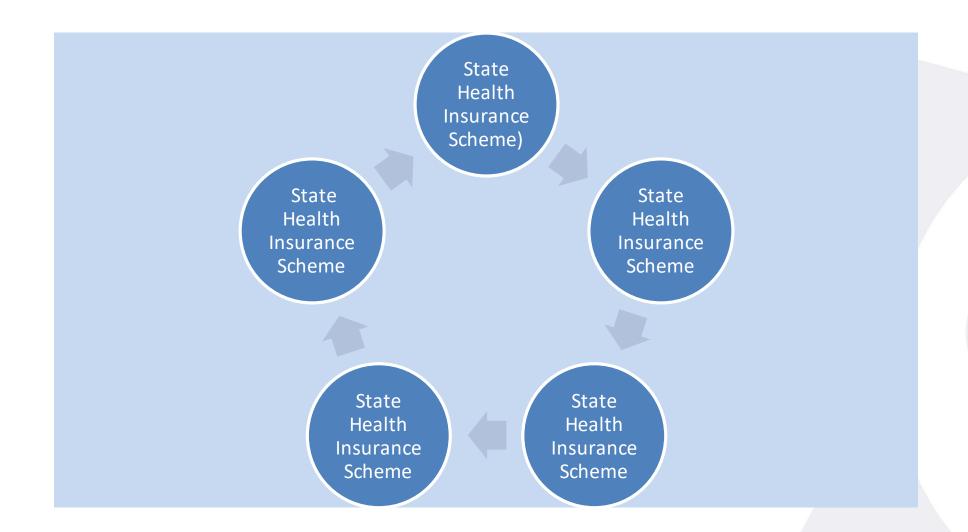


Long lead time

Delay in reporting

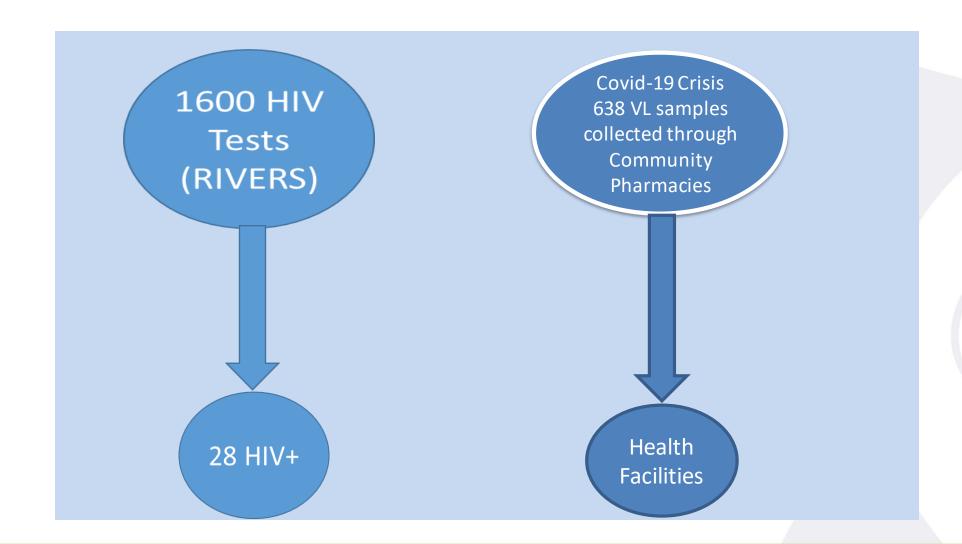
### **Sustainability of the Community Pharmacy ART Model**





### **Potentials for the Community Pharmacy**





### Publications and Oral abstracts from the Community Pharmacy ART Model



- 1. Avong YK, Gambo G. Aliyu, Bolajoko Jatau, Ritmwa Gurumnaan, Nanfwang Danat, Gbenga Ayodele Kayode, Victor T. Adekanmbi, Patrick Dakum. Integrating Community Pharmacy into Community Based Anti-retroviral Therapy Program: A Pilot Implementation in Abuja, Nigeria. PLOS ONE, 2018 Jan 10; 13 (1): e0190286. doi: 10.1371/journal.pone.0190286. eCollection 2018.
- 2. Yohanna Kambai Avong, G Ayodele, B Jatau, E Bosede Avong, V Adekanmbi, A Abimiku, C Olalekan Mensah, P Dakum. Providing Antiretroviral Therapy Outside the Hospital in a Low-resource Setting: a Pilot Study. The Lancet Global Health, Consortium of Universities for Global Health 9<sup>th</sup> Annual Conference, 15 March 2018.
- 3. Yohanna Kambai Avong, Gbenga Ayodele Kayode, Bolajoko Jatau, Eunice B. Avong, Victor Adekanmbi, Alash'le Abimiku, Charles Olalekan Mensah, Patrick Dakum (2017). Man Shall Not Live By Bread Alone: The Experience of Providing Antiretroviral Therapy outside the Hospital in a Low-resource Setting. Abstract #1111. Presented at the 9th Consortium of Universities of Global Health, Global Health Conference, 16th 18th March, 2018, New York City, New York, United States of America.
- 4. Patrick Dakum<sup>1</sup>, Yohanna Kambai Avong<sup>1</sup>, Bolajoko Jatau<sup>1</sup>, Gbenga A. kayode<sup>1</sup>, Blessing Ukpabi<sup>1</sup>, Fati Ibrahim<sup>1</sup>, Ahmad Aliyu<sup>1</sup>, Obinna Ogbanufe<sup>2</sup>, Charles Olalekan Mensah<sup>1</sup> (2019). Acceptability of a Community based Treatment of HIV/AIDS by Geriatric Patients in North Central Nigeria. Presented at the 8TH Annual Scientific Conference and General Meeting of Epidemiological Society of Nigeria, July 29th-31st, 2019.
- 5. B Jatau, Y Kambai Avong, B Ukpabi, C Olalekan Mensah, P Dakum (2019). Applying the Principles of Epidemiological Research in Health Project Implementation. Presented at the 8TH Annual Scientific Conference and General Meeting of Epidemiological Society of Nigeria, July 29th-31st, 2019.
- 6. Blessing U <sup>1</sup>, Bolajoko Jatau <sup>1</sup>, Yohanna Avong <sup>1</sup>, Dennis Mordi <sup>1</sup>, Charles Mensah <sup>1</sup>, Patrick Dakum <sup>1</sup>(2018). Patient satisfaction with Community Pharmacy Antiretroviral Therapy: Qualitative Interview of key informants. Presented at the Nigerian Implementation Science Aliance, 18<sup>th</sup> 19<sup>th</sup> September, Abuja, Nigeria, 2018.













# Q+A

### **Upcoming Session**

Taking the digital step: Using automated dispensing to improve patient experiences

Thursday, August 13, 2020

7:00 EDT | 14:00 EAT

Register Here