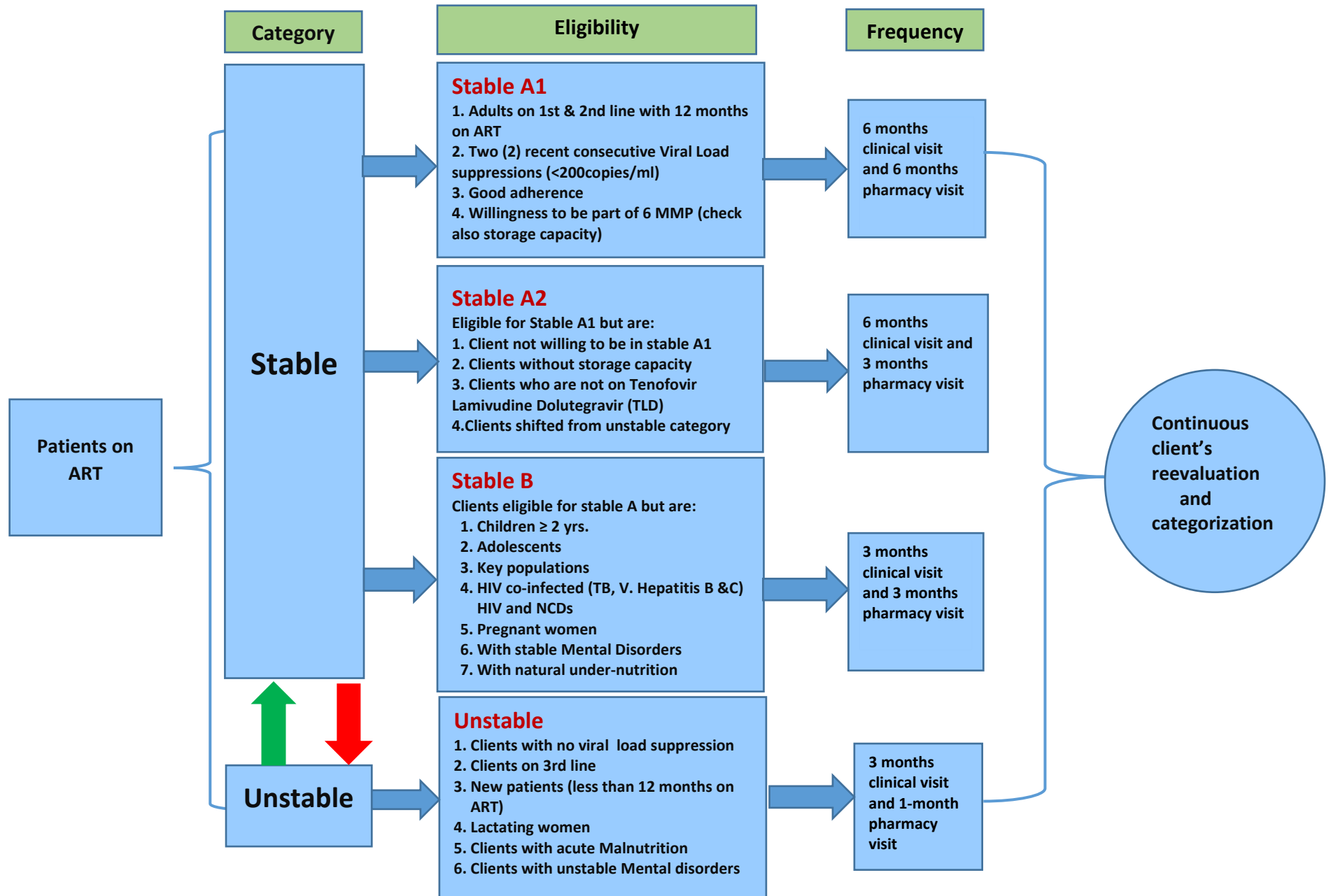


Differentiated Service Delivery Model (DSDM) Flow Chart



- Clients can move from unstable to stable and from stable A to stable B (or vice-versa)
- Stable group is composed by three subgroups stable A1, Stable A2 and Stable B
- Clients from unstable will pass through stable A2 for 6 months and then shift to stable A1 if eligible