



Lynne Wilkinson (IAS, South Africa)

Launch of the JIAS Supplement “Differentiated service delivery – beyond HIV treatment for integration and other health needs”

The need to differentiate at re-engagement: Lessons from South Africa and Zimbabwe’s re-engagement algorithms

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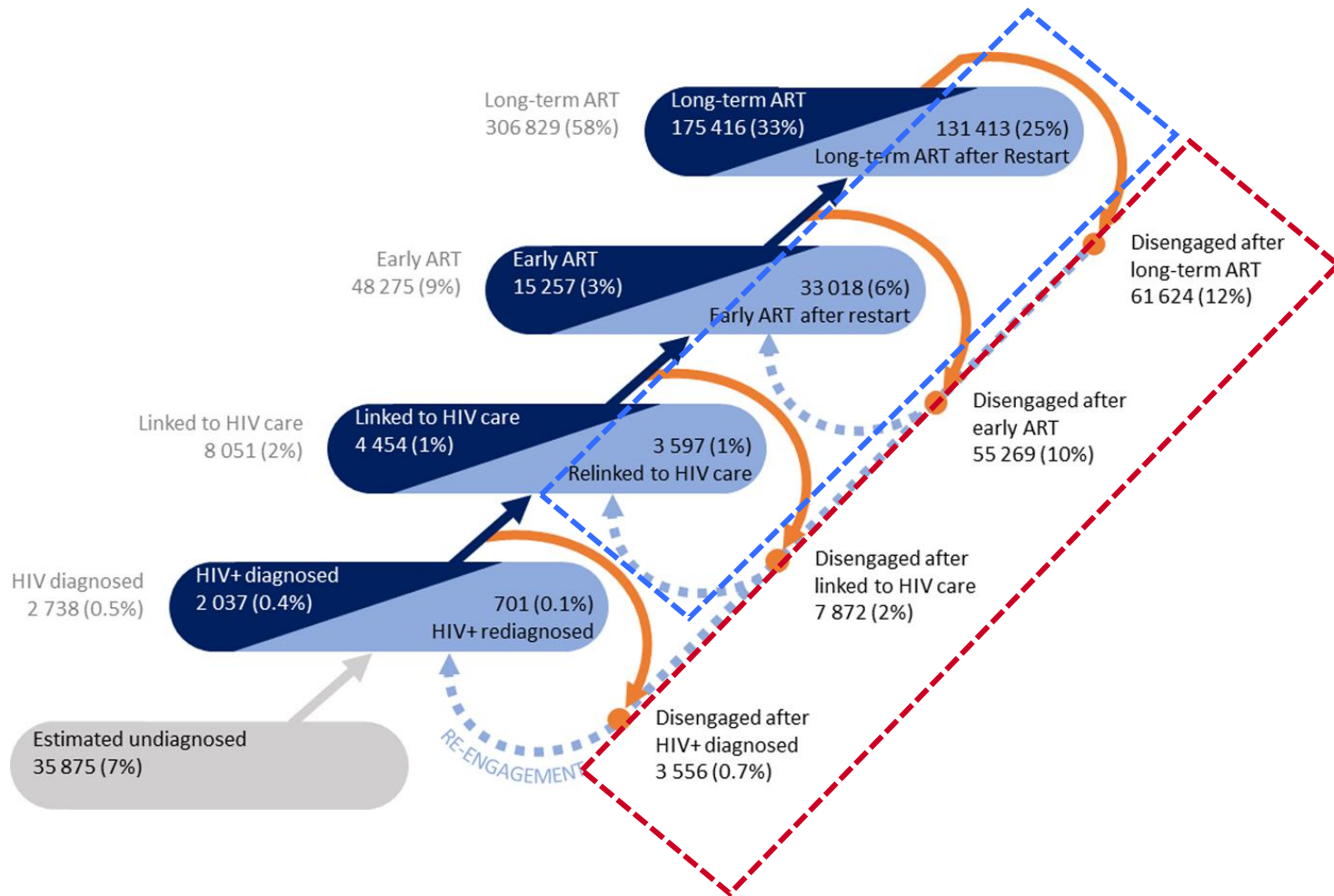


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Why re-engagement matters



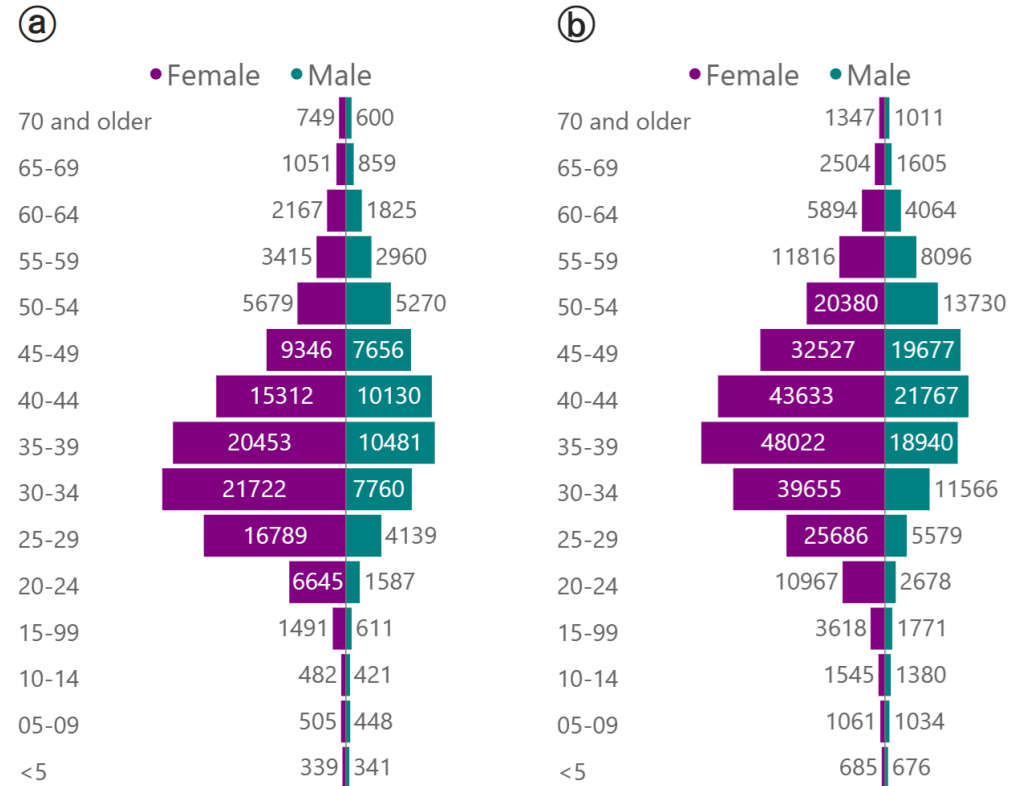
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- ART interruptions are increasingly common
- But so are ART re-engagements

Why targeting everyone makes sense....

- Age profiles of patients in care and those disengaged are broadly similar.
- No major differences in characteristics across patient statuses.
- Targeting interventions based on routine patient data is unlikely to yield outsized impact.
- Need broadly focus scalable re-engagement support interventions.



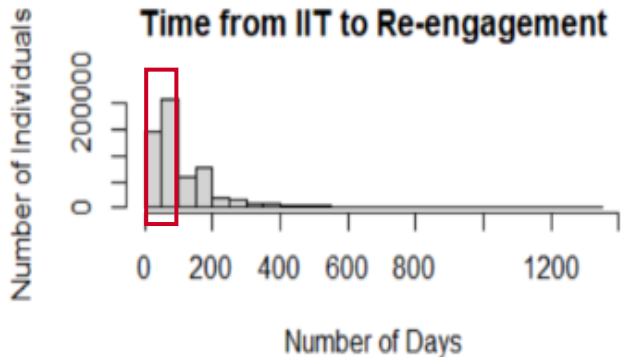
Comparing the age and sex distribution of (a) people engaged in care to (b) people disengaged from care

Majority return within 3 months

Design:

- Review of national data from Jan 2020-Sept 2023
- N=1,145,215 ART clients reviewed

60% of ART clients experienced an interruption. **Majority returned within 100 days** and 82% within 6 months

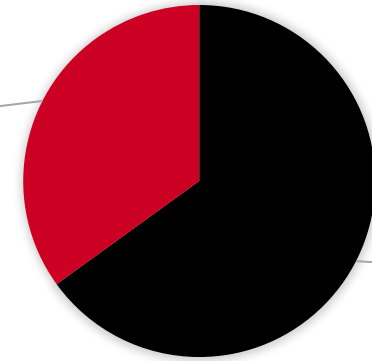


Among those with ITT

IIT Time Period	n (%)
> 28 days to ≤ 6 months	463,415 (82.4)
> 6 months to ≤ 1 year	72,452 (12.9)
> 1 year to ≤ 2 years	21,862 (3.9)
> 2 years	4,949 (0.9)

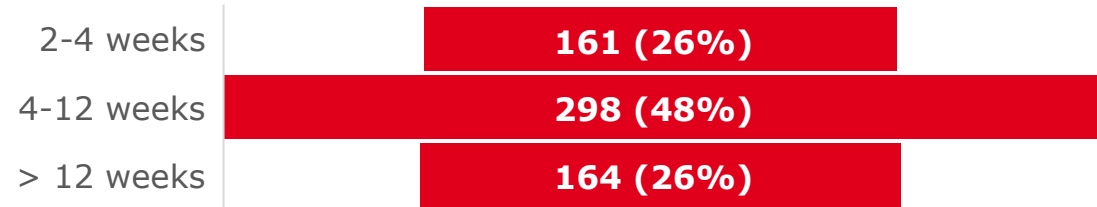
Almost two thirds of people who had missed their appointment had **missed by less than two weeks**

≥ 2 weeks late (re-engaging in care; 819; 35%



< 2 weeks late (Missed appointment, but not re-engaging),...

Among those re-engaging, less than a third have been out of care for more than three months



Malawi

Norwood et al, [AIDS 2024. Abstract 1265](#)

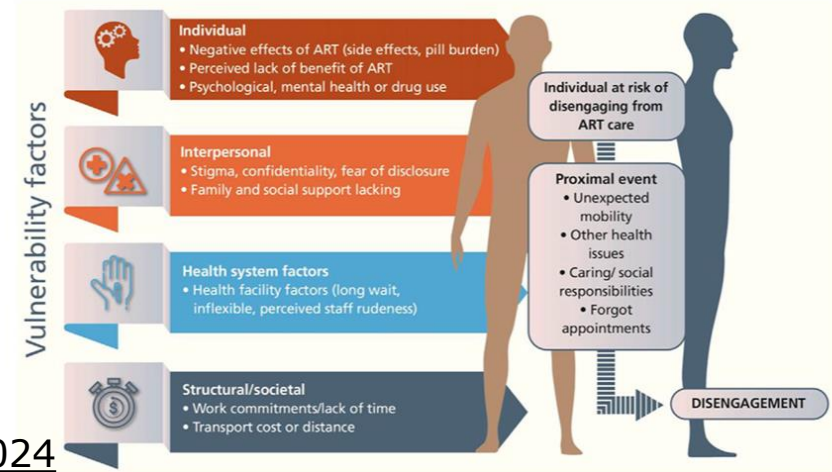
South Africa (Johannesburg)

Mutyambizi et al 2024 JIAS <https://onlinelibrary.wiley.com/doi/full/10.1002/jia2.26395>

Reasons for disengagement

Unexpected Barriers:

- Travel for funeral or work
- Personal or family illness
- Perceived clinic inflexibility
- Similar barriers for treatment guardians



Burke et al 2024

Missed ART Appointment

Barriers to Timely Re-engagement:

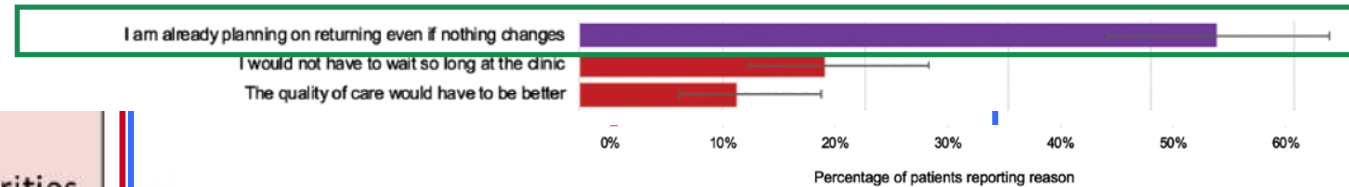
- Inflexible ART clinic schedule
- Limited clinic resources
- Lack of transportation money
- Other competing work or family priorities

Extended Time Away From Clinic

Re-engagement facilitators

= Self-motivated to return +

Sikazwe et al Clin Infect Dis 2021 <https://pubmed.ncbi.nlm.nih.gov/33011803/>



Facilitators to Re-engagement:

- Social support: Encouragement
- Social support: Money and vehicles
- Community Health Worker visits
- Strong dedication to ART
- Internal motivation: fear of illness or not being able to support family

HIV Care Re-engagement

Barriers to timely re-engagement = reasons for prolonged disengagement



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**Prolonged
disengagement**



**Tracing
Hospitalization
Morbidity/mortality
Transmission**

**Tracing
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**Easy, quick,
durable returns**



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Support easy, quick, durable returns

Personal motivation to re-engage

REMOVE

Barriers

ADD

Facilitators

→ Prioritize **respectful care** for people returning and those observing others returning

→ **Reduce waiting time** at clinic when return

→ **Complete re-engagement on day of return:** Same day ART provision, avoid multiple visits or transfer documentation collection

→ **Increase appointment schedule flexibility** when missing a visit and after return

→ **Don't intensify** appointment schedule after return unless clinically necessary

→ **Accelerate access** to multi-month dispensing (**MMD**) and less-intensive differentiated service delivery (**DSD**) models

Ministries revising approach to re-engagement



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- Moving **away from one-size fits all approach** with intensified management and multiple adherence counselling sessions for all
- Differentiating pathways for people “**late**” versus **re-engaging**
- For those re-engaging- **2 key assessments:**

1. Clinical stability

assessed through signs of opportunistic infections, mental health concerns, AHD, or an elevated viral load prior to disengagement



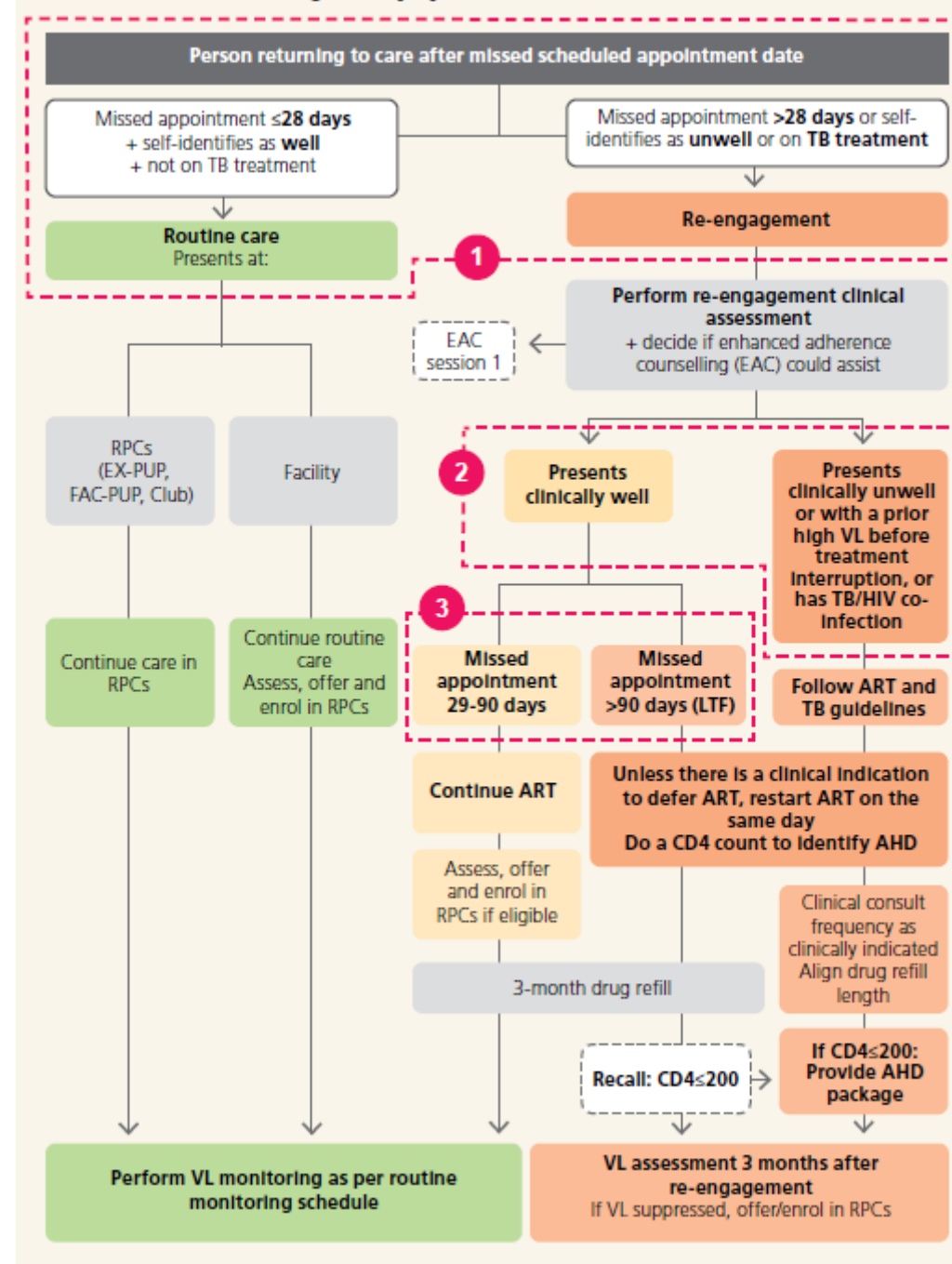
2. Time since the missed appointment

indicates potential interruption duration and AHD risk

South Africa's re-engagement algorithm

- 1** 1st differentiated pathway: Routine versus re-engagement care
 - Late by ≤ 28 days and self-identify as well = routine client \rightarrow continue/enrol in DSD models
- 2** 2nd differentiated pathway: Clinically well or unwell
 - People > 28 days late or self-identifying as unwell = re-engaging \rightarrow undergo a clinical assessment
 - Clinically unstable (regardless of interruption duration) \rightarrow restart + CD4 test to identify AHD
 - Follow-up schedule determined by need until VL 3 months after restart. If VLS offer DSD
- 3** 3rd differentiated pathway: Time interval since missed appointment
 - Clinically stable assess time since the missed appointment
 - > 90 days late \rightarrow restart + CD4 testing + 3MMD until VL 3 months after restart
 - 29-90 days late \rightarrow continue ART + assess DSD/3MMD

Panel A: South Africa's algorithm [12]



Zimbabwe's re-engagement algorithm



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1 1st differentiated pathway: Routine versus re-engagement care

- Re-engaging = missed appointment any duration + stopped ART

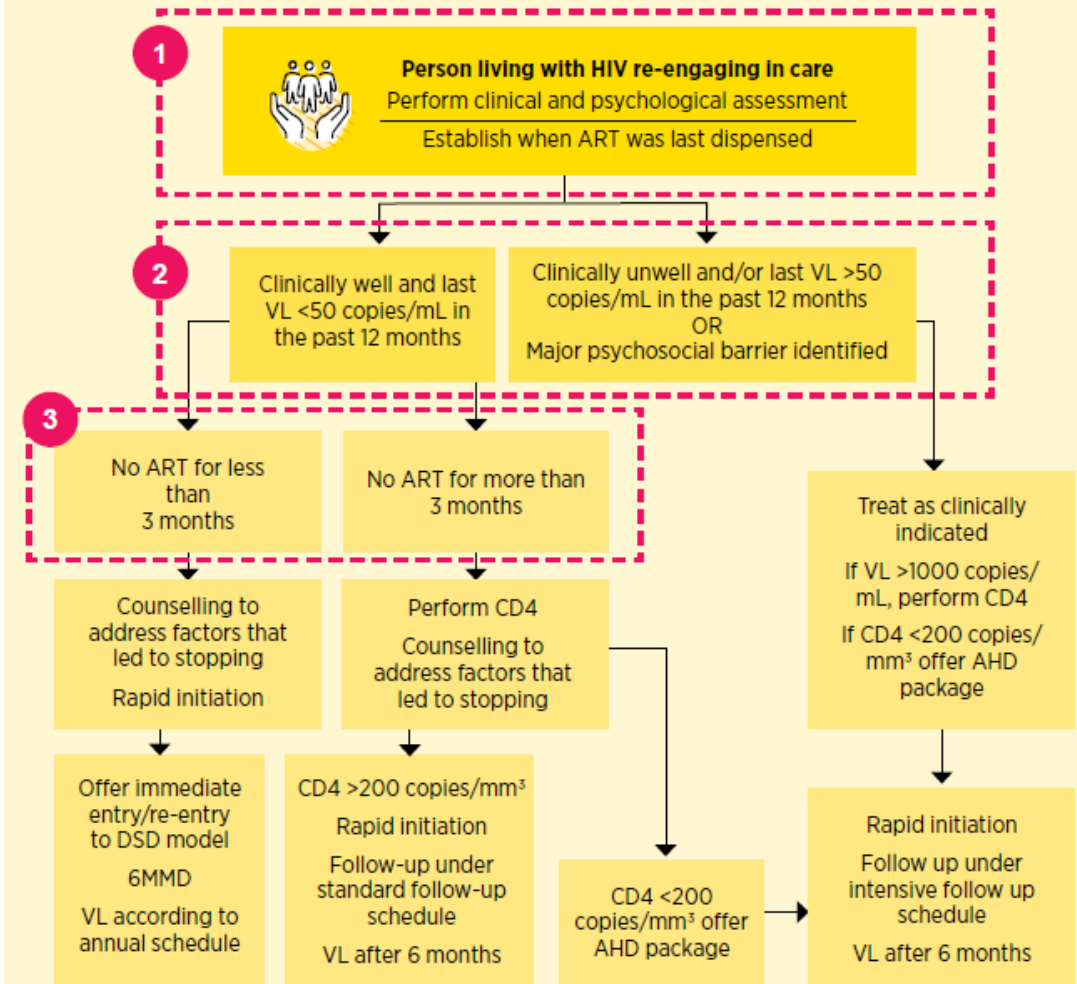
2 2nd differentiated pathway: Clinically well or unwell

- All undergo a clinical assessment
- Clinically unstable → CD4 to identify AHD if last VL > 1000 copies/ml
- Intensive follow-up schedule until VL 6 months after restart

3 3rd differentiated pathway: Time interval since missed appointment

- Clinically stable assess time since the missed appointment
- > 90 days late → adherence counselling + CD4 for AHD + M1, M3, M6 follow-up schedule until VL 6 months after restart
- < 90 days late → adherence counselling + assess for DSD

Panel B: Zimbabwe algorithm [14]





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Take-aways

- SA and Zimbabwe use **algorithm-based, person-centred re-engagement pathways** that:
 - **mitigate barriers** that may lead to prolonged interruptions and repeat disengagements
 - **broadly targeted and scalable**
- **Reduce burden for clinically stable** people re-engaging and for the health system while ensuring **clinical oversight for those with clinical needs** including AHD risk

