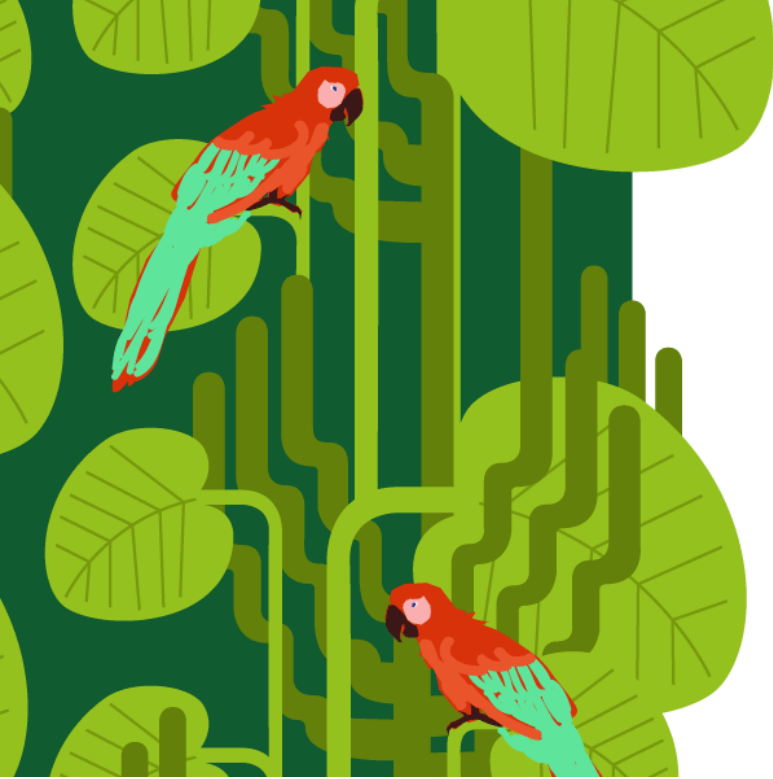




Framing remarks



 **AIDS 2026**

The future of HIV service delivery is...simplification, self-care, integration, and AI in practice

Anna Grimsrud, IAS
27 July 2026



AIDS 2026

- Between April & May 2026, conducted an online survey of members of IAS – the International AIDS Society – on "The future of HIV service delivery"

The future of HIV service delivery

Integration

Simplification

Self-care

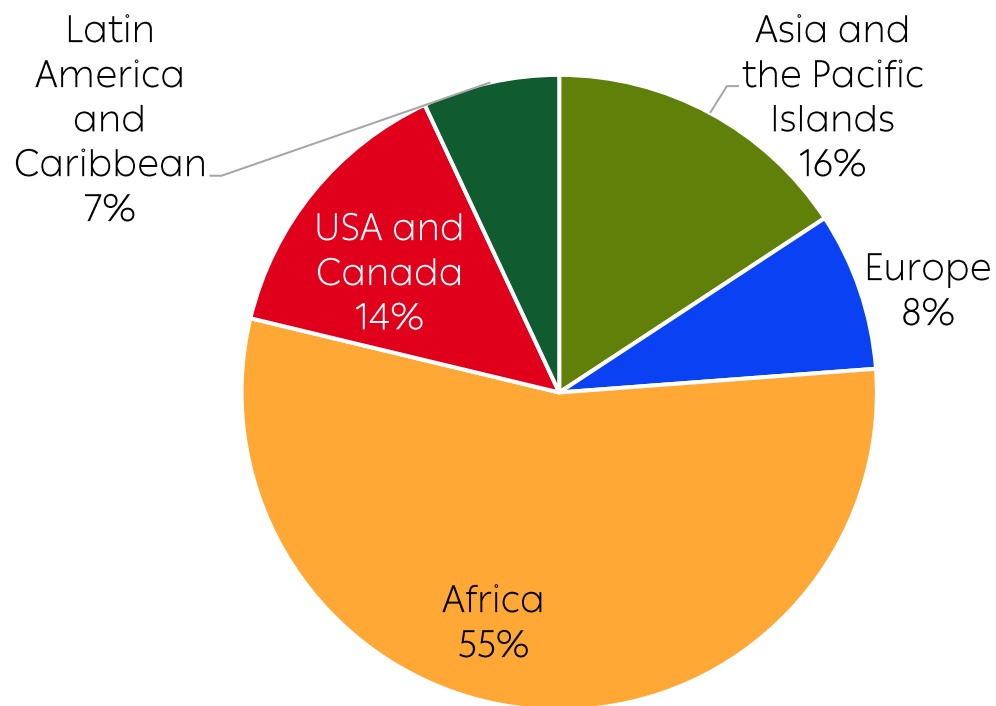
Digital and
AI-enabled



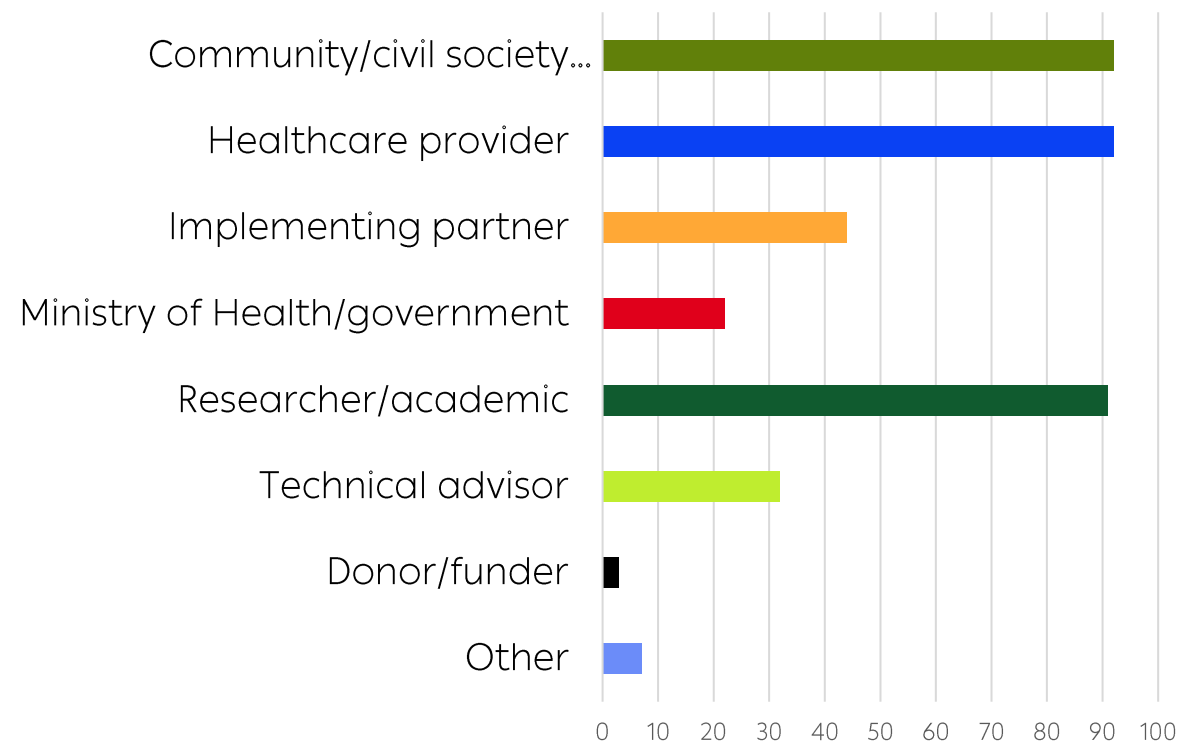
AIDS 2026

Survey respondents (n=273)

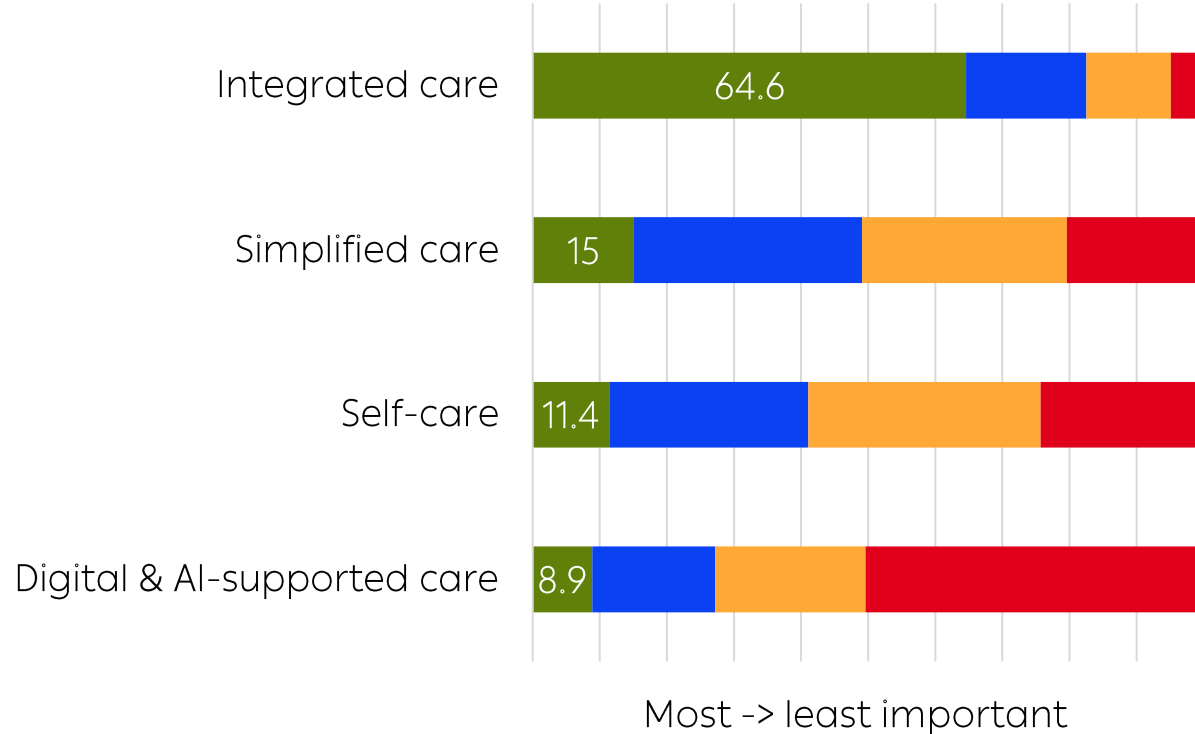
Location of respondents



Stakeholder type



Rank the following service delivery themes in order of relevance for your setting

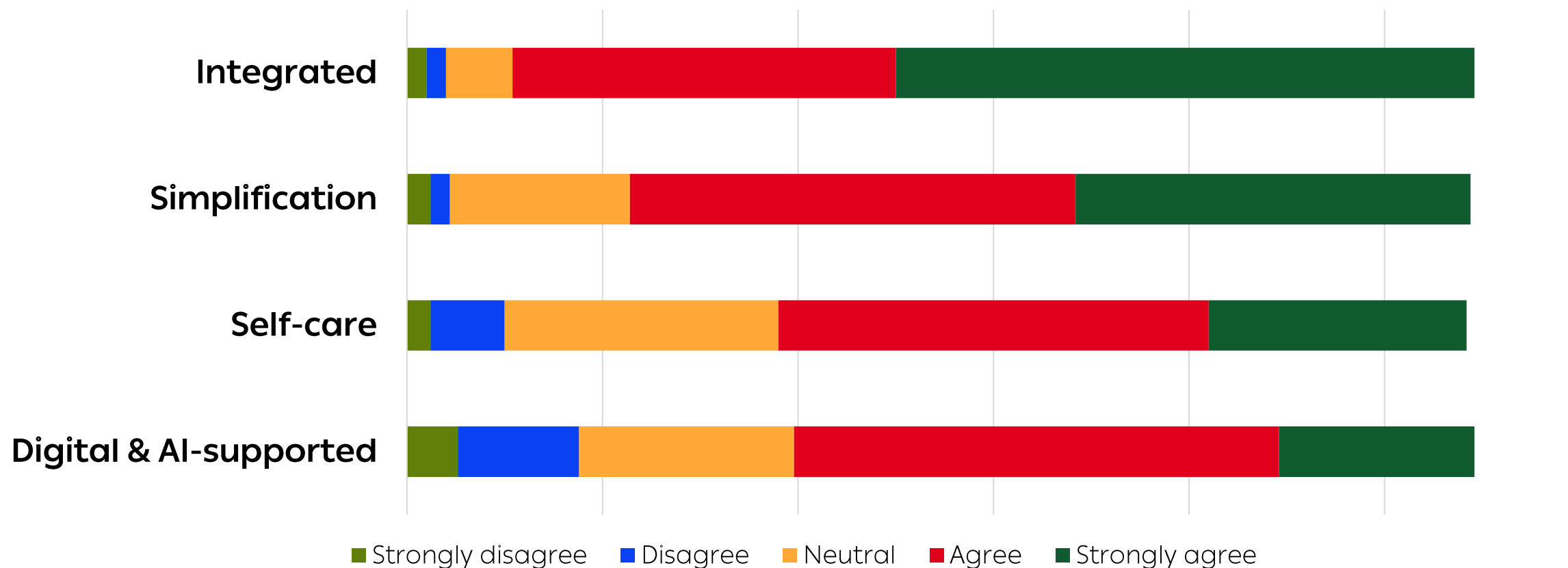


- Respondents placed the **greatest emphasis on strengthening integrated care (65%)**, followed by **simplified care (15%)**, with **self-care (11%)** viewed as an important complementary strategy.
- **Digital and AI-supported care (9%) was consistently ranked as the least immediately relevant theme**

The future of HIV service delivery is...



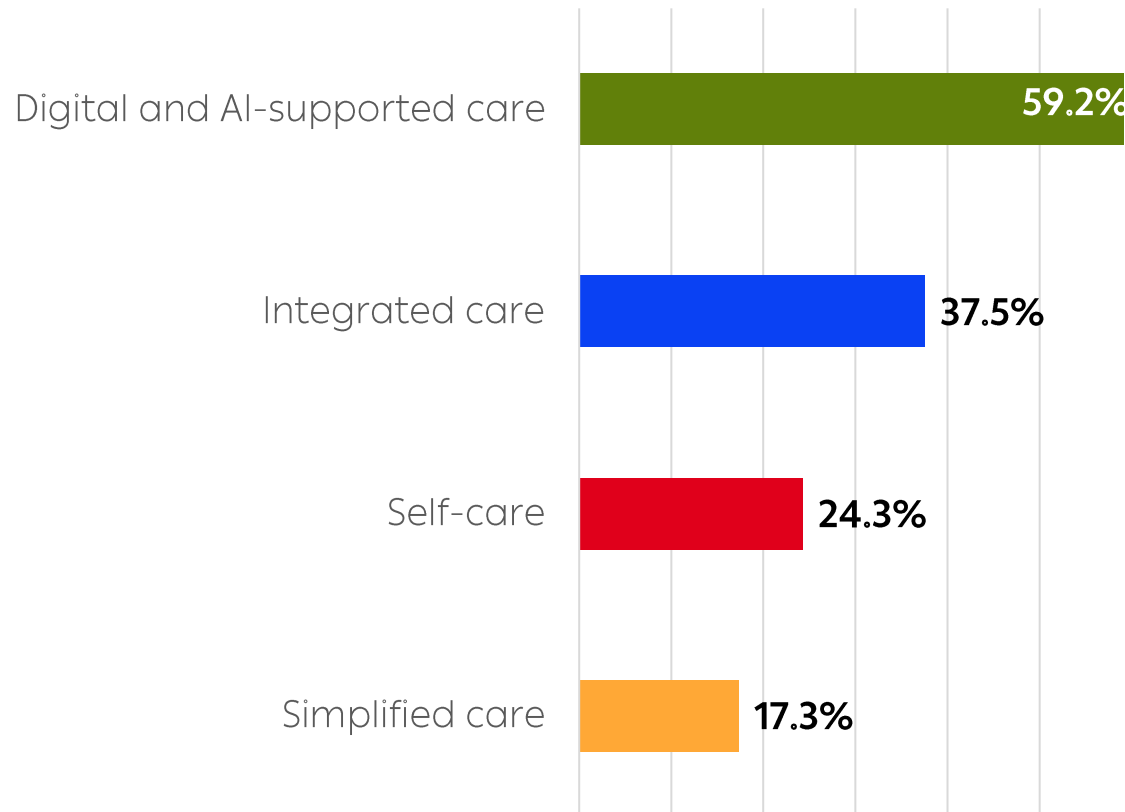
 **AIDS 2026**



Which themes are most at risk of being poorly implemented?



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- **Digital and AI-supported care** was by far the theme respondents were most concerned would be poorly implemented in their setting, selected **by almost 6 in 10** respondents.
- **Integrated care** was the second most frequently identified concern (**37.5%**).
- **Self-care** (24.3%) and **simplified care** (17.3%) were less commonly viewed as being at risk.



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The biggest risk to the future of HIV service delivery is...

Declining funding and political commitment

Widening inequities, stigma, poor implementation of digital/AI approaches, workforce constraints, and loss of quality as services become stretched

The biggest opportunity in the future of HIV service delivery is...

Digital technologies and AI

Greater integration of HIV with broader health services

Community-led approaches, person-centred care, improved access, simplification, and innovation

What we should stop doing in HIV service delivery is...

Vertical, siloed HIV programmes

Bureaucracy and micromanagement, move away from one-size-fits-all models, reduce stigma, and avoid unnecessary clinic visits and provider-centred care

What we should be doing more of in HIV service delivery is...

Integrating HIV services

Strengthening **community- and person-centred care**

Expanding differentiated service delivery and prevention

Increasing access, and making better use of digital tools and AI where appropriate

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Integration

emerged as the highest-ranked priority

Digital and AI-enabled

the biggest opportunity but also the area most at risk of poor implementation



 **AIDS 2026**

Simplification

consistently viewed as important enabling strategies rather than ends in themselves

Self-care